

Appointment

From: Caloggero, Dina (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=DINA.CALOGGERO]
Sent: 2/1/2007 5:10:16 PM
To: Caloggero, Dina (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=DINA.CALOGGERO]; Han, Linda (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=Linda.Han]; Smole, Sandra (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=Sandra.Smole]; Nassif, Julianne (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=Julianne.Nassif]; Nawn, Kathleen (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=Kathleen.Nawn]; Cheney, Sally (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=Sally.Cheney]; DeMaria, Alfred (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=Alfred.DeMaria]; George, Harvey (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=Harvey.George]; DiNatale, Margaret (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=Margaret.DiNatale]; Tisei, Nancy (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=Nancy.Tisei]
Subject: Updated: Post CLIA and Moving to QI
Location: 202
Start: 2/27/2007 3:00:00 PM
End: 2/27/2007 4:00:00 PM
Show Time As: Busy

Required Attendees: Han, Linda (DPH); Smole, Sandra (DPH); Nassif, Julianne (DPH); Nawn, Kathleen (DPH); Cheney, Sally (DPH); DeMaria, Alfred (DPH); George, Harvey (DPH); DiNatale, Margaret (DPH); Tisei, Nancy (DPH); Caloggero, Dina (DPH)

Hi Everyone,

I want to thank you and your staff for all your efforts in achieving CLIA compliance. During the recent inspection, one of the things that Charlie recommended was the need to modify and restructure our existing QA Program and adopt a Quality Improvement (QI) model instead. The QI approach utilizes a "bottom-up" structure instead of a "top-down" approach. The QI model is consistent with how hospitals run their quality programs to maintain JCAHO compliance. Emphasis is placed on planning and prevention rather than inspection. Activities are coordinated in such a way that the information is collected and shared with all programs to identify and resolve laboratory-wide issues. To begin this process, I would like to meet and review our existing QA Program and discuss changes needed to adopt a QI model. In addition to changing our overall QA Program, changes will include restructuring the monthly QA meetings, customizing the problem logs and increasing the use of IT to identify ongoing problems.

I look forward to working with all of you on this. Please bring your thoughts and ideas to this meeting.

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